

Certificate of Approval

This is to certify that the Management System of:

Openreach

Kelvin House, 123 Judd Street, London, WC1H 9NP, United Kingdom

has been approved by LRQA to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 – 0004612

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

Provision, repair and service management of the local access network on behalf of the telecommunications industry in England, Scotland, Wales and Northern Ireland including management of outsourced service centre operations. Provision, repair and service management of the core network in the hosted Openreach Northern Ireland business

Marta Escudero

Regional Director, United Kingdom and Americas (UKAM)

Issued by: LRQA Limited



Certificate Schedule

| Location | Activities |
|--|---|
| Openreach Kelvin House, 123 Judd Street, London, WC1H 9NP, United Kingdom | ISO 9001:2015 Provision, repair and service management of the local access network on behalf of the telecommunications industry in England, Scotland, Wales and Northern Ireland including management of outsourced service centre operations. Provision, repair and service management of the core network in the hosted Openreach Northern Ireland business |
| Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT, United Kingdom | ISO 9001:2015 Provision, repair and service management of the local access network on behalf of the telecommunications industry in England, Scotland, Wales and Northern Ireland including management of outsourced service centre operations. Provision, repair and service management of the core network in the hosted Openreach Northern Ireland business |

