



Customer Network Solutions

Delivering infrastructure projects across your leisure estate

Whether we're at home, in work or out and about, we increasingly expect good, fast internet access. But providing a reliable connection can be tricky in the leisure industry, with a number of unique challenges to tackle.

Many holiday and leisure parks are in some of the most remote parts of the country, with patchy mobile signals at best. Even where there's a wi-fi solution in place, it can struggle to penetrate caravans and chalets, leaving everyone frustrated.

That's why a fibre optic network, with direct connections to your guests' accommodation, is the way to go if you want to deliver fast reliable broadband.

The British weather can't always be relied upon, so by giving your guests the ability to stream ultra-high definition TV to their rooms, surf the web and keep in touch with family back home, you'll be able to differentiate your business and generate valuable new revenue streams.

Work with us on your projects

You probably know that we're responsible for connecting homes and businesses up and down the country, but we also work with some of the UK's largest leisure companies, delivering fibre networks to sites nationwide, covering hotel rooms, lodges, caravans and offices.

We have a range of options to cater for all budgets and can tailor solutions to provide private networks to meet your business needs.

We can design, plan, install and maintain an on-site fibre network, manage the installation of third party equipment and even co-ordinate with your communications provider as appropriate, if you'd like us to do that.

Why choose Openreach for your fibre network?

Whatever connectivity you're looking for on site, we'll be able to deliver it – whether it's to help front office staff make your guests' stay memorable, or for back office staff to provide better customer service. A fully fibred site can bring other benefits, such as digital signage for tourist information, on-site promotions or weather information to plan days out. And your guests will appreciate the security possible with site wide high definition CCTV. You can also extend the wi-fi coverage across your sites so that guests are never out of range.

Build new revenue streams

With a full fibre connection to each apartment, lodge and static caravan, you'll be able to offer your guests new paid services, such as high speed wi-fi or entertainment packages including ultra-high definition/4K movie rental.

Work directly with us

We don't just work with communications providers. In certain circumstances, our Infrastructure Solutions team can also work directly with you to understand your needs and support your projects.

Minimise disruption

We can plan our work out of season, or during quieter periods. We'll also ensure that the work is carried out to the highest standard, ensuring that the look and feel of your holiday park is respected at all times.

Work with UK-wide teams

We've got a regionally located UK-wide team that can undertake large projects with a national scope. We'll produce individual estimates for every project to ensure everything is clear upfront.

Future proof your world

We can provide a fibre network that meets your needs both now and in the future. You can always replace equipment to keep yourself up to date while retaining the fibre core.

Choose your provider

Our network is 'open access' which means you can choose from a wide range of communications providers to supply your internet services. And as your requirements change, you can simply consider alternatives – your fibre network remains constant.

Get connected quickly

Planning a brand new holiday park or expanding an existing one? Get ahead of the game. With CNS Network in Advance, we can build our network at the very earliest phases of your project. That means fewer delays and you can market your developments as "Gigabit Internet Ready".

The services we enable



Fibre to the caravan/room



Site-wide Wi-Fi



Site-wide CCTV



CNS Network in Advance*



Connected services (Kiosks, signage etc)



Project Management in conjunction with delivery



Plan and build of Openreach network



Making your leisure site Gigabit ready



In-room Ultra HD / 4K streaming

*CNS Network in Advance is an offering to build new Openreach network infrastructure to site during the construction phase of a project. It ensures infrastructure is available prior to Communications Providers placing orders for services with Openreach.

If all you need to do is move your network then you can do this by calling **0800 783 2023** and asking to speak to our network rearrangement team. They'll work with you to put together a cost effective solution and delivery.

Openreach is Britain's digital network business. We connect homes, mobile phone masts, schools, shops, banks, hospitals, libraries, broadcasters, governments and businesses – large and small – to the world.

openreach.co.uk

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