

Welcome to the Developer Portal

Your gateway to managing your developments with Openreach

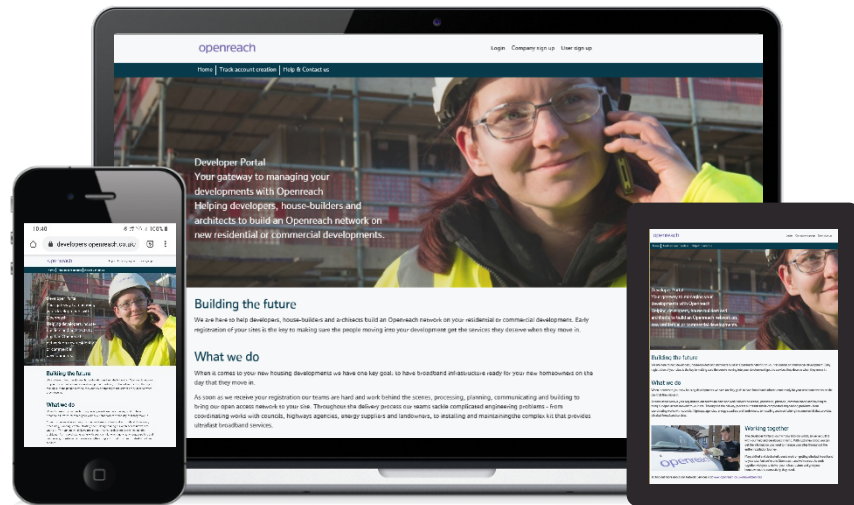
Helping developers, house-builders and architects to build an Openreach network on new residential or commercial developments

www.developers.openreach.co.uk

Working together

The Developer Portal is your window into our world, so we've built it with your help and developers in mind. With just a few clicks you can get the information you need to manage your sites throughout the entire installation journey.

Many skilled and dedicated people work on getting ultrafast broadband to your site, but we're one Openreach, and we're proud to work together with you to deliver your infrastructure and give your homeowners the connectivity they need.



Create your company account

Register your company from Developer Portal page
Click Company sign up to fill out the company

openreach Login Company sign up User sign up

Home | Track account creation | Help & Contact us

New developer company creation

Company information Admin information

Are you creating a subsidiary company? Yes No

Company name

Company website (optional)

Company legal entity (optional)

You can create your main company profile and also your company branches from this menu.

Once the details have been filled and submitted you will receive an email with temporary password to the company account.

Create a user account

Company users can create their accounts from the Developer Portal by choosing User sign up.

openreach Login Company sign up User sign up

Home | Track account creation | Help & Contact us

User account creation

Depending on who you are and what you do, the Developer Portal offers a tailored user account that serves your specific needs. From the options given below, please select the user type for which you wish to register.

All applications will be sent for approval to your company administrator in order to confirm your request. You will be updated about the status of your request via email. [Less](#)

Are you creating a consultant user? Yes No

Company name

You can create your main company profile and also your company branches from this menu.

Once the details have been filled and submitted you will receive an email with temporary password to the company account.

Login

Access everything you need from the Developer Portal on any platform.

Remember to use your temporary password provided to your e-mail the first time you login to the Developer Portal.

Login

Username

Password

Sign in

[Forgotten your password?](#)

[Reactivate your account?](#)

Reset your password

Complete your sign up by resetting your temporary password.

openreach

Complete your profile setup

For first time users

We are here to help developers, house-builders and architects build an Openreach network on your residential or commercial development. Early registration of your sites is the key to making sure the people moving into your development get the services they deserve when they move in.

Username: Ryan Surname: Christie

Email address: ryan.christie@openreach.co.uk

New password: ***** Confirm password: *****

Complete setup

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Developer Portal

View my site

The site menu reveals your company hierarchy map. Chose the company or branch to view all sites.

The screenshot shows the 'View my site' section of the Openreach Developer Portal. It features a search bar for sites and a dropdown menu to select a company. Below this is a hierarchical tree diagram showing the structure of 'Test Developer Company East', including sub-branches like 'Test Developer Company E1' and 'Test Developer Company S1/S2'. A 'View sites' button is located at the bottom right of the hierarchy view.

View plot details

Plot details can be viewed from the View all sites section. Click the NSI ID to reveal Site milestones.

This block contains two screenshots. The top one shows a table of sites with columns for NSI ID, Master NSI ID, Phase ref., Developer name, Site name, Site postcode, First service date, and Status. The bottom screenshot shows the 'Site milestones' section, which includes a legend for status (Completed, On track, At risk, Delayed, Yet to start) and a table of milestones such as Registration, Onsite Proposal, Offsite, Onsite, First Plot, Plots, and Site Closure, each with a brief description of what it tracks.

Request plot call off

The plot details tab reveals all plots associated with the chosen site. Single or multiple plots can be called off.

The screenshot displays the 'Request plot call off' interface. It includes a search bar for plots, a filter for 'Awaiting plot call off', and a table of plots with columns for C/PID, Premise, Sub-premise, Expected developer completion date, Plot status, Total snags noted, and Highly critical snags. A 'Request plot call off' button is visible at the bottom right of the table.

EDC – Expected Developer Completion

The EDC bulk upload feature enables multiple EDC dates to be submitted or changed by downloading, editing and re-uploading changes directly to the portal.

EDC dates to be provided at least 21 days ahead of plot call off.

The screenshot shows the 'EDC bulk upload' process. It includes a 'Download template' button and an 'Upload file' button. A large text box provides instructions: 'Download the template', 'Save as xls or xl', 'Add the selected EDCs in format DDMMYYYY to column "Expected developer completion date"', 'Only provide future dates', 'Upload the file to the portal', and 'Advice: its easier file is sent to Openreach successfully'. It also notes that 'Ensure date is in correct format DDMMYYYY and is not the current or past date' and 'File is xls or xl'.

Contact us

Need some help and support, our teams are on hand to support.

The screenshot shows the 'Contact us' bar from the Openreach Developer Portal. It includes the Openreach logo, 'Login', 'Company sign up', and 'User sign up' links. Below these are buttons for 'Home', 'Track account creation', and 'Help & Contact us'.

Use the Contact us bar from the main page or anywhere on the Portal dashboard to raise any issues you may have.

For any other issues accessing the Developer Portal site, e-mail:- developer.portal.feedback@openreach.co.uk

The screenshot shows the navigation menu of the Openreach Developer Portal. It includes icons and labels for 'Dashboard', 'Site management', 'Consultant management', and 'Company management'. A 'Contact us' button is highlighted at the bottom.

The screenshot shows the 'Contact us' form. It includes a progress indicator with 'User information' and 'Report or escalate' steps. The form fields are for 'First name', 'Last name', and 'Email address'.

Your gateway to managing your developments with Openreach awaits.

www.developers.openreach.co.uk

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